



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GEMS AND JEWELLERY INDUSTRY

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualifications Pack - Gemstone Rough Assorter and Bagger

SECTOR: GEMS & JEWELLERY

SUB-SECTOR: Gemstone Processing

OCCUPATION: Assorting

REFERENCE ID: G&J/Q6401

ALIGNED TO: NCO-2015/7313.0902

Brief Job Description: The individual is responsible for sorting gemstones as per requirement, the quality of rough available and the minimum possible stone loss. The Rough Assorter and Bagger is in-charge of separating rough gemstones and marking for further processing.

Personal Attributes: The job requires the individual to have: attention to details; good eyesight; ability to work for long hours in sitting position with a lot of patience and concentration.





Job Details

Qualifications Pack Code		G&J/Q6401	
Job Role	Gemstone Rough Assorter and Bagger		
Credits (NSQF)	TBD	Version number	1.0
Sector	Gems & Jewellery	Drafted on	28/08/2016
Sub-sector	Gemstone Processing	Last reviewed on	17/01/2018
Occupation	Assorting	Next review date	17/01/2022
NSQC Clearance on*	DD/MM/YYYY		

*only after clearance from NSQC

Job Role	Gemstone Rough Assorter and Bagger
Role Description	Sorting gemstones and marking them for rough cutting process in order to meet requirements and get maximum yield from the rough gemstones.
NSQF level	5
Minimum Educational Qualifications*	8th Standard
Maximum Educational Qualifications*	Not applicable
Training (Suggested but not mandatory)	Not applicable
Minimum job entry age	23 years
Experience	3 years minimum in gemstone processing
Applicable National Occupational Standards (NOS)	 Compulsory: 1. <u>G&J/N6401 Sort gemstone roughs and mark for cutting</u> 2. <u>G&J/N9901 Coordinate with others</u> 3. <u>G&J/N9902 Maintain health and safety at workplace</u>
Performance Criteria	As described in the relevant OS units





Definitions

Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar
	business and interests. It may also be defined as a distinct subset of the
	economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics
	and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions
	in an industry.
Job role	Job role defines a unique set of functions that together form a unique
	employment opportunity in an organisation.
Occupational Standards	OS specify the standards of performance an individual must achieve when
(OS)	carrying out a function in the workplace, together with the knowledge and
	understanding they need to meet that standard consistently. Occupational
	Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of
	performance required when carrying out a task.
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.
	OD comprises the set of OC together with the educational training and other
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications
	pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted
onne coue	by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be
	able to do.
Description	Description gives a short summary of the unit content. This would be helpful to
	anyone searching on a database to verify that this is the appropriate OS they
	are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual
	may have to deal with in carrying out the function which have a critical impact
	on quality of performance required.
Knowledge and	Knowledge and understanding are statements which together specify the
Understanding	technical, generic, professional and organizational specific knowledge that an
	individual needs in order to perform to the required standard.
Organizational Context	Organizational context includes the way the organization is structured and how
	it operates, including the extent of operative knowledge managers have of their
Tashaisal Kasudadaa	relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific
Core Skills/ Generic	designated responsibilities. Core skills or generic skills are a group of skills that are the key to learning and
Skills	working in today's world. These skills are typically needed in any work
34113	environment. In the context of the OS, these include communication related
	skills that are applicable to most job roles.



Qualifications Pack for Gemstone Rough Assorter and Bagger



Keywords /Terms	Description
NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
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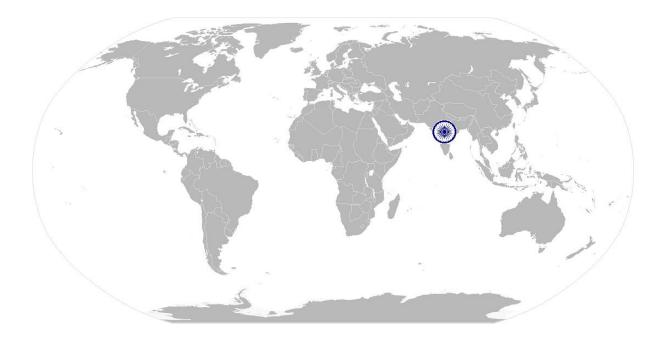






Sort gemstone roughs and mark for cutting

National Occupational Standard



Overview

This unit is about sorting and separating different types of rough gemstones and marking them to achieve shape and cut as per requirement stated while achieving the maximum.







Sort gemstone roughs and mark for cutting

Unit Code	G&J/N6401
Unit Title (Task)	Sort gemstone roughs and mark for cutting
Description	This OS unit is about sorting and separating gemstones to achieve the best yield, cut and shape as per customer's requirement and company's stone loss policy
Scope	 This unit/task covers the following: Assorting gemstones and managing stone account Achieving productivity
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Assorting gemstones and managing stone account	 To be competent, the user/individual on the job must be able to: PC1. match the stone type, weight and number as mentioned on the bag received PC2. check customer's order or Manager's processing requirement PC3. sort the gemstones by colour, clarity, size, shape required PC4. mark the assorted gemstones for cut as per customer's requirement or the best yield possible PC5. identify and mark inclusions to be removed PC6. describe the marking and final outcome as desired by the customer to rough cutter PC7. check calibration of roughs PC8. count the assorted stones and put them in bags PC9. label the bags and handover to Assorting Manager PC10. deliver any damaged stones and maintain record PC11. compare and identify the stone type, weight and number of stones received against those before returning PC12. assess the different types of rough aptly PC13. mark the roughs for cutting, to achieve maximum yield or as instructed matching customer's requirement PC14. read and describe job at hand to rough cutter with accuracy PC15. instruct about precautions to be taken to deliver the job at hand as planned PC16. anticipate and alert about any disruptions
Achieving productivity	PC17. deliver the number of assortments of roughs against target given PC18. maintain stone loss as per company's prescribed limit PC19. complete work as per customer's satisfaction







Sort gemstone roughs and mark for cutting

Knowledge and Unders	standing (K)
A. Organizational Context (knowledge of the company/organisa tion and its process)	 The user/individual on the job needs to know and understand: KA1. company's policies on: acceptable limits of stone loss, incentives, delivery standards, safety and hazards, integrity and personnel management KA2. non-disclosure of "confidential information" provided by the company either orally or in writing marked as confidential KA3. liability arising out of loss, theft or inadvertent disclosure of confidential information KA4. work flow involved in gemstone processing of company KA5. importance of the individual's role in the workflow KA6. reporting structure KA7. the issuing and returning procedures followed by the company for rough gemstones
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. gemmology and properties of different types of stones KB2. grading standards of gemstone roughs KB3. calibration of gemstones KB4. different types of stones such as precious, semi-precious, synthetic KB5. market value of stone to understand the rationale for different acceptable levels of stone loss KB6. origin of the stone, i.e., which mine, particularly, precious stones to read the softness/ hardness as developed from precedence of use KB7. different types of shapes and facets possible for different gemstones and the number of steps in shaping KB8. processes of marking, cutting, doping, shaping, faceting and polishing of gemstones KB9. the cutting saw works KB10. different types of tools and machines used for sawing and what precautions are required in operating them in terms of desired outcome and safety KB11. how to work in a safe environment, i.e., without injuries KB12. accounting of stones and documentation KB13. market trends and customer requirements
Skills (S) [Optional]	
A. Core Skills/ Generic Skills	Writing SkillsThe user/ individual on the job needs to know and understand how to:SA1. document work flow, quality standards and outcomes as per company policySA2. report stone losses via documentation as per company policy
	Reading Skills







G&J/N6401	Sort gemstone roughs and mark for cutting	
	 SA3. read about different types of gemstones and their properties SA4. read height, weight, dimensions of the stones as given on job sheets SA5. read company rules and compliance documents required to complete the work Oral Communication (Listening and Speaking skills) 	
	 SA6. receive instruction from assorting manager about deliverables and work flow SA7. interact with rough cutter and operations manager to discuss the plan SA8. discuss with co-workers in other relevant department, about any practical difficulties that may arise in cutting the rough SA9. give feedback to rough cutter or other department on handling of particular 	
B. Professional Skills	 SA3. give reconduct to rough cutter of other department on handling of particular stone or order SA10. give appropriate instructions and feedback to different levels of rough cutters SA11. train on stone loss, productivity and correct steps to follow on the job Decision Making 	
	The user/ individual on the job needs to know and understand how to: SB1. decide on marking the assorted gemstones for cut as per customer's requirement or the best yield possible Plan and Organize	
	 SB2. create plans that are practical to execute in subsequent processes SB3. sort gemstones based on plan or design on paper so that the worker can cut the stone for required shape Customer Centricity 	
	SB4. adhere to specification, as required by the customer Problem Solving SB5. minimise stone loss below the prescribed limits	
	Analytical Thinking SB6. improve work processes for greater productivity Critical Thinking	
	SB7. spot process disruption and reasons for delay	



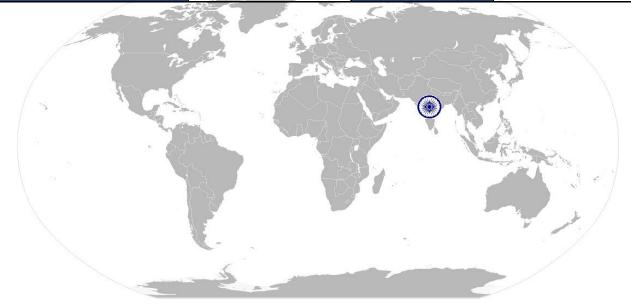




Sort gemstone roughs and mark for cutting

NOS Version Control

NOS Code		G&J/N6401	
Credits (NSQF)	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	28/08/2016
Industry Sub-sector	Gemstone Processing	Last reviewed on	17/01/2018
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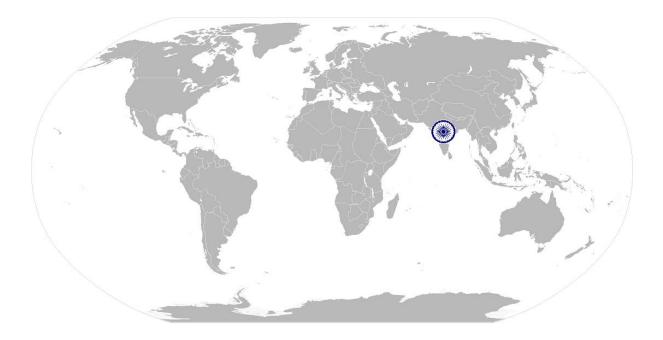


Coordinate with others



G&J/N9901

National Occupational Standard



Overview

This unit is about team work and communication with colleagues or clients. It determines the coordination capability of an individual to work as a team member, share work and multi-task in order to achieve the deliverables as per schedule.







Coordinate with others

Unit Code	G&J/N9901	
Unit Title (Task)	Coordinate with others	
Description	This OS unit is about communicating with colleagues, seniors and outside parties in order to achieve the deliverables on schedule	
Scope	 This unit/task covers the following: Interacting with supervisor Interacting with colleagues within and outside the department Interacting with outside parties 	
Performance Criteria(PC) w	v.r.t. the Scope	
Element	Performance Criteria	
Interacting with supervisor Interacting with colleagues within and outside the department	 To be competent, the user/individual on the job must be able to PC1. coordinate for receiving work instructions and raw materials from reporting supervisor PC2. communicate to the reporting supervisor about process flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required PC3. communicate to reporting supervisor about operation details and hazards PC4. interact with supervisor regarding compliance of company policy and rules PC5. coordinate with colleagues to share work, as per the workload in order to achieve team goals PC6. communicate and discuss work flow related difficulties in order to find solutions with mutual agreement PC7. coordinate and receive feedback from quality control department 	
Interacting with outside parties	 PC8. coordinate for putting team goals over individual goals PC9. resolve conflicts by communicating with colleagues and other departments PC10. coordinate with colleagues regarding multitasking in other departments with requirements PC11. adhere to nondisclosure policy of the company in all outside coordination 	
Knowledge and Understan		
A. Organizational Context (knowledge of the company/organisation and its process)	 The user/individual on the job needs to know and understand: KA1. company's policies on: preferred language of communication, reporting and escalation policy, quality delivery standards, and personnel management KA2. company's policies on non-disclosure of "confidential information" provided by the company either orally or in writing marked as confidential KA3. liability arising out of loss, theft or inadvertent disclosure of confidential information KA4. reporting structure 	







Coordinate with others

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B. Technical Knowledge	The user/individual on the job needs to know and understand:
	KB1. various categories of people that one is required to communicate and
	coordinate within the organization
	KB2. importance of effective communication in the workplace like expressing
	and addressing grievances appropriately and effectively
	KB3. importance of teamwork in organization and individual success
	KB4. various components of effective communication
	KB5. barriers to effective communication
	KB6. common reasons for interpersonal conflict
	KB7. what constitutes disciplined behavior for a working professional
Skills (S) [Optional]	
A. Core Skills/ Generic	Writing Skills
Skills	The user/individual on the job needs to know and understand how to:
	SA1. write instructions, remarks, job sheets, basic information, technical details
	etc., in preferred local language of communication and English
	Reading Skills
	SA2. read preferred language of communication as prescribed by the company
	SA3. read job sheets and interpret technical details mentioned in the job sheet
	Oral Communication (Listening and Speaking skills)
	 SA4. discuss task lists, schedules and work-loads with co-workers SA5. be a good listener SA6. be effective in communicating the issues faced to the supervisor SA7 avoid using integer slang or according when communicating
	SA7. avoid using jargon, slang or acronyms when communicating
B. Professional Skills	Decision Making
	The user/ individual on the job needs to know and understand how to:
	SB1. spot and communicate potential areas of disruptions to work process and
	report the same
	SB2. report to supervisor or deal with a colleague individually, depending on
	the type of concern
	Plan and Organize
	SB3. to plan work for maximum productivity
	SB4. to plan and organize the schedule for maintenance of tools and machines
	Customer Centricity
	SB5. convey accurate information to relevant internal as well as external
	customers
	Problem Solving







Coordinate with others

SB	 how to handle critical situations caused due to communication issues at workplace and solve problems without blaming others 	
Ana	Analytical Thinking	
SB	 analyse the work processes by interacting with others and adopting best practices 	
SB	8. use prior experience to observe and reflect for development of ideas	
Criti	cal Thinking	
SB	 think through the problem, evaluate the possible solution(s) and suggest an optimum /best possible solution(s) 	
SB	 deal with clients lacking the technical background to solve the problem on their own 	
SB	11. spot process disruptions and delays and report and communicate with solutions	
	 identify immediate or temporary solutions to resolve delays apply, analyze, and evaluate the information gathered from observation, experience, reasoning, or communication, as a guide to thought and action 	







Coordinate with others



G&J/N9901

NOS Version Control

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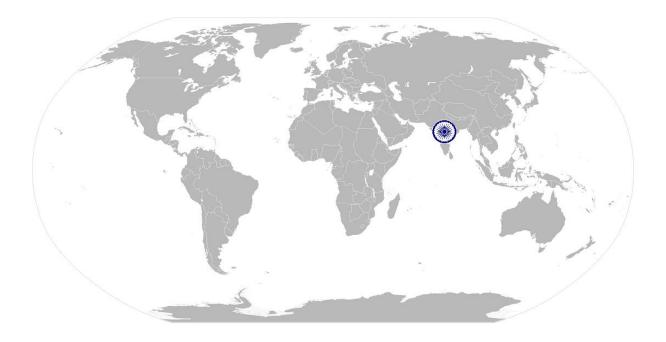






Maintain health and safety at workplace

National Occupational Standard



Overview

This unit is about commitment towards reporting potential hazards, taking preventive measures to avoid accidents at work place, to maintain health and safety of self and colleagues.







Maintain health and safety at workplace

Unit Code	G&J/N9902
Unit Title (Task)	Maintain health and safety at workplace
Description	This OS unit is about being aware of, communicating and taking steps towards minimizing potential hazards and dangers of accidents on the job and maintaining health and safety at workplace
Scope	 This unit/task covers the following: Health and safety in work area Fire safety Emergencies, rescue and first aid procedures
Performance Criteria(PC)	w.r.t. the Scope
Element	Performance Criteria
Health and safety in work area Fire safety	 To be competent, the user/individual on the job must be able to: PC1. identify and use appropriate protective clothing/equipment for specific tasks and work PC2. identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace PC3. carry out safe working practices while dealing with hazards to ensure safety of self and others PC4. identify and avoid doing any tasks or activities in a wrong posture PC5. Practice appropriate working posture to minimise occupational health related issues PC6. use the appropriate fire extinguishers on different types of fire
The survey	 PC7. demonstrate rescue techniques applied during fire hazard PC8. demonstrate good housekeeping in order to prevent fire hazards PC9. demonstrate the correct use of any fire extinguisher
Emergencies, rescue and first aid procedures	 PC10. administer appropriate first aid procedure to victims wherever required eg.in case of bleeding, burns, choking, electric shock etc. PC11. respond promptly and appropriately to an accident or medical emergency PC12. participate in emergency procedures such as raising alarm, safe evacuation etc.,
Knowledge and Understar	
A. Organizational Context (knowledge of the company/organisation and its process)	 The user/individual on the job needs to know and understand: KA1. company's policies on: safety and hazards and personnel management KA2. names and location of documents that refer to health and safety in work place KA3. reporting structure







G&J/N9902	Maintain health and safety at workplace			
B. Technical Knowledge	 the user/individual on the job needs to know and understand: KB1. meaning of "hazards" and risks KB2. health and safety hazards commonly present in the work place and related precautions KB3. various dangers associated with use of electrical equipment KB4. preventative and remedial actions to be taken in case of exposure to toxic material KB5. methods of accident prevention KB6. how different chemicals react and the related hazards KB7. how to use machines and tools without causing any accident KB8. importance of using protective clothing/ equipment while working KB9. precautionary activities to prevent the fire accident KB10. various causes of fire KB11. techniques of using different fire extinguishers KB12. different materials used for extinguishing fire KB13. rescue techniques applied during a fire hazard KB14. various types of safety signs and their meaning KB15. appropriate basic first aid treatment relevant to different condition e.g. bleeding, minor burns, eye injuries etc. KB16. casualty lifting in case of an accident caused to a person 			
Skills (S) [Optional] A. Core Skills/ Generic	Writing Skills			
Skills	The individual on the job needs to know and understand how to: N.A. Reading Skills SA1. read and comprehend basic content to read labels, charts, signage SA2. read and comprehend basic English to read manuals of operations Oral Communication (Listening and Speaking skills) SA3. communicate effectively the risk of not following safety measures			
B. Professional Skills	Decision Making The individual on the job needs to know and understand how to: SB1. respond to emergencies/accidents, by taking an apt and timely decision Plan and Organize SB2. organize work schedule, work area, tools, equipment and material to minimize health and safety risk Customer Centricity N. A.			
	Problem Solving			







Maintain health and safety at workplace

	 B3. ensure apt action in case of any emergencies, accidents or fire at the work location alytical Thinking
S	 B4. analyse untoward incidents from the past and implement correct use of machines, tools or hazardous chemicals
Cri	tical Thinking
S	B5. critically analyse the processes carried out by self and colleagues in the department to spot potential hazards and safety issues









Maintain health and safety at workplace

NOS Version Control

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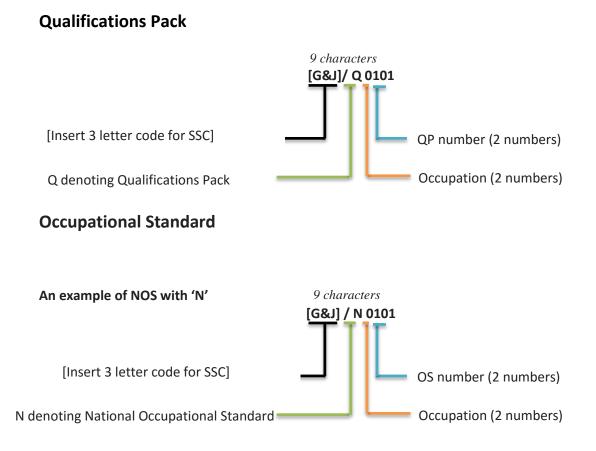


G&J/Q6401

Qualifications Pack for Gemstone Rough Assorter and Bagger

Annexure

Nomenclature for QP and NOS







G&J/Q6401 Qualifications Pack for Gemstone Rough Assorter and Bagger

The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Handmade gold and gems-set	01-11
jewellery	
Imitation Jewellery	12-20
Cast and diamond-set jewellery	21-40
Diamond processing	41-60
Gemstone processing	61-80
Jewellery retailing	81-90
Silver Smithing	91-98
Common	99

Sequence	Description	Example
Three letters	Industry name	G&J
Slash	/	/
Next letter	Whether QP or NOS	Ν
Next two numbers	Occupation code	01
Next two numbers	OS number	01





Criteria For Assessment Of Trainees

<u>Job Role</u> Gemstone Rough Assorter and Bagger – Gemstone Processing <u>Qualification Pack</u> G&J/Q6401 <u>Sector Skill Council</u> Gem & Jewellery

Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.

4. Individual assessment agencies will create practical tests for skill evaluation for candidates at every examination/training centre. (As per assessment criteria below)

5. To pass the Qualification Pack, every candidate should score a minimum 70% of aggregate marks to successfully clear the assessment.

6. In case of successfully passing only certain number of NOSs, the candidate is eligible to take subsequent assessment to pass the Qualification Pack.

7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack

Total Marks: 100	Compulsory NO	S		Marks A	llocation
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
1. G&J/N6401 Sort gemstone roughs and mark for cutting	PC1. match the stone type, weight and number as mentioned on the bag received		2	1	1
	PC2. check customer's order or Manager's processing requirement		2	1	1
	PC3. sort the gemstones by colour, clarity, size, shape required	60	3	0	2
	PC4. mark the assorted gemstones for cut as per customer's requirement or the best yield possible		3	0	3
	PC5. identify and mark inclusions to be removed		3	1	3
	PC6. describe the marking and final outcome as desired by the customer to rough cutter		3	1	3
	PC7. check calibration of roughs		3	1	3





Total Marks: 10	Compulsory NO	S		Marks A	llocation
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
	PC8. count the assorted stones and put them in bags		2	0	2
	PC9. label the bags and handover to Assorting Manager		2	1	1
	PC10. deliver any damaged stones and maintain record		2	0	2
	PC11. compare and identify the stone type, weight and number of stones received against those before returning		3	0	3
	PC12. mark the roughs for cutting, to achieve maximum yield or as instructed matching customer's requirement		5	0	5
	PC13. mark the roughs for cutting, to achieve maximum yield or as instructed matching customer's requirement		5	1	4
	PC14. read and describe job at hand to rough cutter with accuracy		5	2	3
	PC15. instruct about precautions to be taken to deliver the job at hand as planned		4	2	3
	PC16. anticipate and alert about any disruptions		3	1	2
	PC17. deliver the number of assortments of roughs against target given		3	1	2
	PC18. maintain stone loss as per company's prescribed limit		3	1	2
	PC19. complete work as per customer's satisfaction		1	0	1
	Total		60	14	46





Total Marks:100	Compulsory NO	5		Marks Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
2. G&J/N9901 Coordinate with others	PC1. coordinate for receiving work instructions and raw materials from reporting supervisor		1	0	1
	PC2. communicate to the reporting supervisor about process flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required		1	0	1
	PC3. communicate to reporting supervisor about operation details and hazards		1	0	1
	PC4. interact with supervisor regarding compliance of company policy and rules	20	3	0	3
	PC5. coordinate with colleagues to share work, as per the workload in order to achieve team goals		3	0	3
	PC6. communicate and discuss work flow related difficulties in order to find solutions with mutual agreement		2	0	2
	PC7. coordinate and receive feedback from quality control department		2	1	1
	PC8. resolve conflicts by communicating with colleagues and other departments		2	0	2
	PC9. communicate and discuss work Coordinate with colleagues regarding multitasking in other departments with requirements		3	1	2
	PC10. adhere to nondisclosure policy of the company in all outside coordination		2	1	1
	Total		20	3	17





Total Marks: 100	Compulsory NO	5		Marks Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
3. G&J/N9902 Maintain health and safety at workplace	PC1. identify and use appropriate protective clothing/equipment for specific tasks and work		2	0	2
	PC2. identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace		1	0	1
	PC3. carry out safe working practices while dealing with hazards to ensure safety of self and others		1	0	1
	PC4. identify and avoid doing any tasks or activities in a wrong posture		2	0	2
	PC5. practice appropriate working postures to minimise occupational health related issues	20	2	1	1
	PC6. use the appropriate fire extinguishers on different types of fire		1	0	1
	PC7.demonstrate rescue techniques applied during fire hazard		2	0	2
	PC8. demonstrate good housekeeping in order to prevent fire hazards		1	0	1
	PC9.demonstrate the correct use of any fire extinguisher		2	0	2
	PC10. administer appropriate first aid procedure to victims wherever required eg.in case of bleeding, burns, choking, electric shock etc.		1	0	1
	PC11. respond promptly and appropriately to an accident or medical emergency		3	1	2
	PC12. participate in emergency procedures such as raising alarm, safe evacuation etc.,		2	1	1
	Total		20	3	17